

13. Valuation of the modern our technology (e.g. digital receptions, smart check-in, voice activated appliances)

Unit A/A	ANALYSIS OF THE CONTENT OF SECTIONS	DURATION (HOURS)
1	Modern Technology (Texts, Check in & Out , Answer Styles)	0,5
2	Productivity Improvement <ul style="list-style-type: none"> • Use of automated reminders • Answer templates • Mail merge with customers • Automations 	1
3	Processing of Technological Applications <ul style="list-style-type: none"> • Monitoring and Review • Automations • Cyber security – Cyber security 	1
4	Software Updates – Software Updates <ul style="list-style-type: none"> • Data logging • Vocabulary enrichment 	0,5
TOTAL		3